Proactive Data Security
Provide more to your customers

Proactive Data Security (PDS) shifts from do-it-yourself to a managed service. Rather than logging in and completing PCI DSS compliance online, your customers benefit from a fully managed proactive phone-based service.

Included as part of the service is a set of cybersecurity tools, that your customers can leverage to improve their data security and reduce their risk of a costly data breach.

- **Fully guided**
  Guidance over the phone to achieve PCI DSS compliance

- **Scan support**
  Conducted by our specialist team

- **Cybersecurity tools**
  Advanced security tools supplied to improve security

- **Ongoing security support**
  We’ll reach out throughout the year if we detect any serious threats or breaches
How it works

Your customer is guided through their PCI compliance reporting over the phone by our highly trained, white labeled team.

1. **Proactive Outreach**
   - Proactive call from Sysnet agent to engage customer.

2. **Human Interaction**
   - Agent guides customer through:
     - Business Profile
     - Information Security Policy
     - Downloading cybersecurity tools
   - Agent conducts ASV scanning and assists with remediation *(where applicable)*

3. **Year-round Support**
   - Proactive support throughout the year:
     - ASV scan support
     - Revalidation
     - Cybersecurity support and outreach
   - Agent guides the customer through their SAQ & Attestation

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Cybersecurity tools

- **Remote scanning**
  - Fully managed ASV scanning by our teams.

- **Cybersecurity software**
  - Advanced security tools, tailored to customer needs. For more information, visit: [sysnetprotect.com](http://sysnetprotect.com)

- **Real human support**
  - Year-round proactive security support team.

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Benefits of PDS

- **Technical expertise not required**
  - Compliance reporting completed via phone. Ideal for customers who prefer to deal directly with customer service over technology.

- **Real security improvement**
  - Customers are empowered to take proactive steps to secure their customer data and implement security tools.

- **Real peace of mind**
  - Our team is on hand to assist with any cyber security related queries. Customers have the support they need when they need it.

- **Time saving**
  - A faster, more effective way for customers to report their PCI DSS compliance.